

# Allied Policy: AllCloud Voicemail to Text

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This Allied Telecom Group, LLC AllCloud Voicemail to Text Product Policy (the “ACVM2T Policy”) for Allied Telecom Group, LLC (“Allied”) voicemail to text product is an integral part of your use of this product. Allied reserves the right to modify the ACVM2T Policy at any time, effective upon posting at <https://www.alliedtelecom.net/resources/legal-documents/>. Capitalized terms used but not defined herein will have the same meaning given them in the Service Agreement.

During the term of the Service Agreement, including any renewal or extension thereof, the following provisions apply to the voicemail to text product provided by Allied:

1. Accuracy: Customer understands that machine transcription accuracy has many dependencies, including, but not limited to, audio quality, audio codec, audio compression rate, speaker speed, speaker accent and environmental noise. Under acceptable acoustic and speaker conditions, machine transcription provides an average minimum of 70% accuracy.
2. Fair Use: Each mailbox has a limit of 400 voicemail-to-text emails each month.
3. Message Length: Customer understands that Allied Telecom will process only the first three (3) minutes of any submitted voicemails

Use of Allied Telecom Group, LLC provided AllCloud Voicemail to Text product constitutes full and unconditional acceptance of the conditions outlined in this ACVM2T Policy.